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DATE: August 7, 2019

TO: All Medicare Advantage Organizations, Prescription Drug Plans, Medicare-Medicaid Plans, and Section 1876 Cost Plans

FROM: Amy Larrick Chavez-Valdez
Director, Medicare Drug Benefit and C & D Data Group

SUBJECT: First Plan Preview of 2020 Star Ratings Data

This memo is to inform Part C and D sponsors that they can preview their Star Ratings data in the Health Plan Management System (HPMS) prior to display on the Medicare Plan Finder (MPF). The first plan preview will be held from August 8-15, 2019.

During this first plan preview, CMS expects Part C and D sponsors to closely review the methodology and their posted data for each measure. Sponsors should immediately alert CMS of any suspected data issues or errors in order to allow sufficient time to investigate and process any necessary data corrections.

Star Ratings assignments will not be available for the first plan preview. A second plan preview will be conducted in September and will include any revisions made as a result of the first plan preview; in addition, CMS's preliminary Star Ratings for each measure, domain, summary score, and overall score will be displayed. Medicare beneficiaries will be able to view the final Star Ratings via the MPF on www.medicare.gov in October. Data for Medicare-Medicaid Plans (MMPs) are displayed in HPMS for informational purposes only.

Instructions for Accessing Preview Data:

- To access the Part C and D Star Ratings preview in HPMS, select: "Quality and Performance," then "Performance Metrics," then "Star Ratings and Display Measures," then "Star Ratings," and then select 2020 for the report period.
- The draft 2020 Part C & D Technical Notes are available via the "Technical Notes" link found within the Star Ratings module.

Changes for 2020 Star Ratings:

As finalized in the 2020 Call Letter (<https://www.cms.gov/Medicare/Health-Plans/MedicareAdvtgSpecRateStats/Downloads/Announcement2020.pdf>), changes made since last year's Star Ratings include the addition of two new measures to the Part C and D

Improvement measures, several small measure specification updates, and the transition of one measure to the display page due to a substantive measure specification change.

Please email comments or questions to the following mailbox:

PartCandDStarRatings@cms.hhs.gov.

Please include “Plan Preview #1” and a Contract ID in the subject line. If you are emailing about multiple contracts with similar issues, please group your questions into a limited number of emails.

Do not submit emails requiring CMS to login to a website to access the questions. If you need to share personally identifying information (PII) with us, please contact us via email to discuss a safe way to transfer the data.

Comments and questions will be addressed on a rolling basis and must be received no later than 5:00 p.m. Eastern time on August 15, 2019.

Thank you for your continued commitment to ensure the success of the Medicare Advantage and Prescription Drug programs.